



MY SPA 5.8 – New for you

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Many of the new functions relate to the online booking route for guests, but we have also added the entry of credit/voucher values in the form of absolute discount values during billing.

You can already look forward to the next version, in which we will realise the guest check/proof of service on a tablet for you. This new function is already being implemented.

Manual Billing - Absolute Discount

In addition to entering a percentage discount when billing for services, you can now also enter an absolute discount value.

The discount reduces the value of the invoiced services proportionately:

The screenshot shows the 'Settle Guest Account (Hattie Mcdaniel)' window. It contains a table of treatments with columns for 'Treatment of Belinda B.', 'Price', and 'End price'. The treatments listed are 'Aloe Vera, Body Mask 20 min from 26.05.2025 (14:00:00)' and '24h Feucht-Creme'. The prices are 100,00 EUR and 50,00 EUR respectively. The end prices are also 100,00 EUR and 50,00 EUR. There is a 'Tip for Belinda B.' field. Below the table, there are dropdown menus for 'Tip for' (Admin), 'Payment Method' (Please choose a paymethod.), and 'Discount' (None). A 'Pay' button is visible. A dropdown menu is open for the 'Discount' field, showing options: 'None', 'Discount percentage', and 'Discount absolutely'.

| Treatment of Belinda B. | Price | End price |
|--|------------|------------|
| <input checked="" type="checkbox"/> Aloe Vera, Body Mask 20 min from 26.05.2025 (14:00:00) | 100,00 EUR | 100,00 EUR |
| 24h Feucht-Creme | 50,00 EUR | 50,00 EUR |
| Tip for Belinda B. | | |

Tip for: Admin

Payment Method: Please choose a paymethod.

Discount: None

Total : 150,00 EUR

Pay

Discount options:

- None
- Discount percentage
- Discount absolutely

For example, if you have a massage worth € 100 and a cream worth € 50, to bill, a discount of € 50 results in the following calculation:

Total value of the services to be invoiced: 150,- €

Discount: 50,- € which is a third of the total amount.

Each of the two services is reduced, according tot hat value so that the massage costs €66.67 and the cream €33.33.

| Settle Guest Account (Hattie Mcdaniel) | | |
|--|------------|-----------|
| Treatment of Belinda B. | Price | End price |
| <input checked="" type="checkbox"/> Aloe Vera, Body Mask 20 min from 26.05.2025 (14:00:00) | 100,00 EUR | 66,67 EUR |
| 24h Feucht-Creme | 50,00 EUR | 33,33 EUR |
| Tip for Belinda B. | | |

| | | | |
|----------------|----------------------------|---------|------------|
| Tip for | Admin | | |
| Payment Method | Please choose a paymethod. | Total : | 100,00 EUR |
| Discount | Discount absolutely | 50 | EUR |

Pay

Tips are not affected by discounts:

| Settle Guest Account (Hattie Mcdaniel) | | |
|--|------------|-----------|
| Treatment of Belinda B. | Price | End price |
| <input checked="" type="checkbox"/> Aloe Vera, Body Mask 20 min from 26.05.2025 (14:00:00) | 100,00 EUR | 66,67 EUR |
| 24h Feucht-Creme | 50,00 EUR | 33,33 EUR |
| Tip for Belinda B. | | 10 EUR |

| | | | |
|----------------|---------------------|---------|------------|
| Tip for | Admin | | |
| Payment Method | MY POS -> KK Amex | Total : | 110,00 EUR |
| Discount | Discount absolutely | 50 | EUR |

Pay

Please note that the entry of a discount cannot be saved in advance for automatic billing.

Reporting

The article report has been redesigned and the value of goods sold has been added.

The category report has been expanded to include the net values.

Spabooking – MY SPA booking page for hotel guests

Login for hotel guests

The booking process for hotel guests is a procedure in which you want to make it easy for the guest to book additional services on the one hand, but on the other hand you have to work in compliance with data protection laws.

The one-time confirmation of the e-mail address by clicking in the e-mail to which booking confirmations are to be sent is inconvenient for the user, but protects you and the guest. A confirmation email ensures that the user actually intended to book the appointment. This is a particularly good safeguard when using the guest's personal travel and booking data - especially as the guest concludes a contract for services with you and cannot then claim that they did not receive an email. Confirming a booking via double opt-in gives the user more control and security over the booking. The user can make sure that the booking has been recorded correctly and can also make cancellations more easily.

In addition, verification protects you from spam or automated bookings (bots) that may book incorrect or unwanted appointments in order to abuse the system. The option of using an email address transmitted by the hotel system for automated booking procedures that result in a contractual commitment and payment obligation is excluded under data protection law.

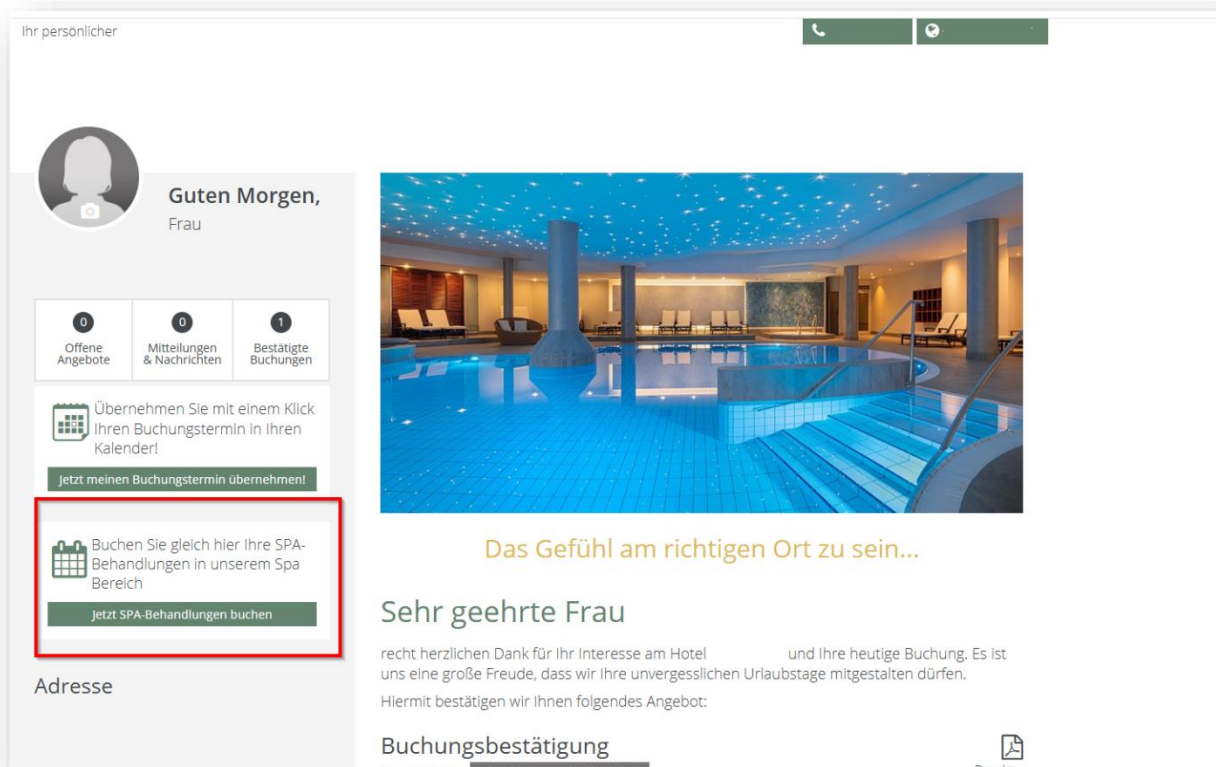
We have made the booking process and the e-mail confirmation procedure more transparent for the guest and integrated several warnings, that the booking must be finalised in the next step.

Guest Journey Software and MY SPA Spabooking route

The guest is authenticated by a combination of the guest's first name and surname and the hotel system's unique reservation number, which the guest does not always receive. This can be solved by integrating qualified entry links.

Integration into external software can take place at different levels.

1. By displaying the MY SPA Spabooking route in digital guest displays e.g. in STRAIV via



iframe.

2. By linking to the MY SPA guest booking route, in which the required login data is provided via qualified links: Guests can access their personal MY SPA data directly from the guest app via Websline.
3. Integration through direct booking into the MY SPA calendar via the MY SPA interface for external apps. We are currently in dialogue with other providers.

European Accessibility Act

What is it about? From the end of June 2025, the Barrier-Free Accessibility Reinforcement Act (BFSG) will oblige companies to design digital services in such a way that they can also be used by people with disabilities without barriers. In order to meet the requirement to have websites read aloud, to make them operable by keyboard and to offer all content with clear contrast and structure, we have adapted the online booking route accordingly.

You will find our results and the declaration of conformity as a new link on your Spabooking page next to "Imprint" and "Data protection" under the name „European_Accessibility_Act“.

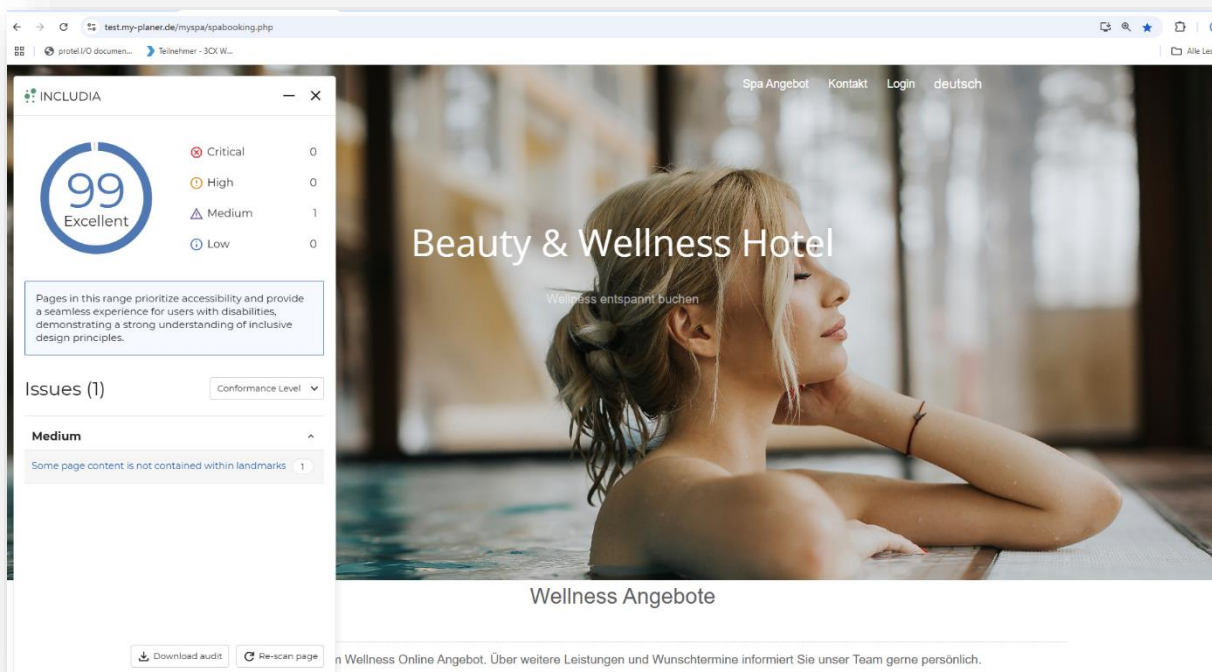
The link refers to PDF documents that are stored on our [website](#) according to the language of the guest.

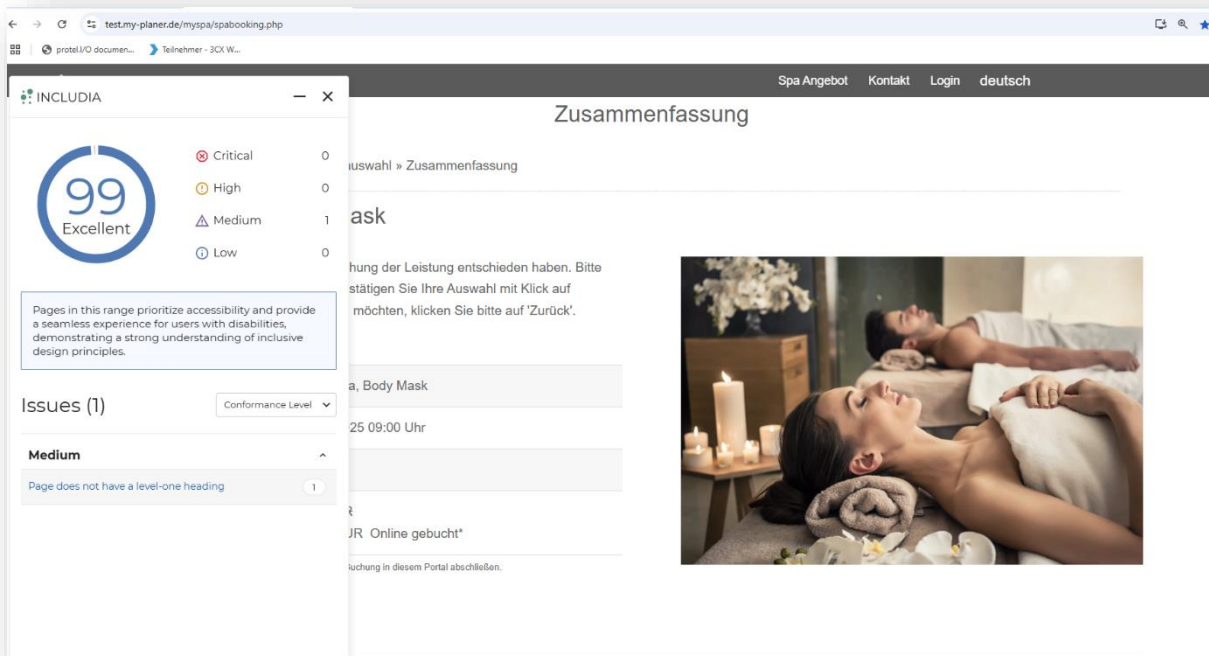
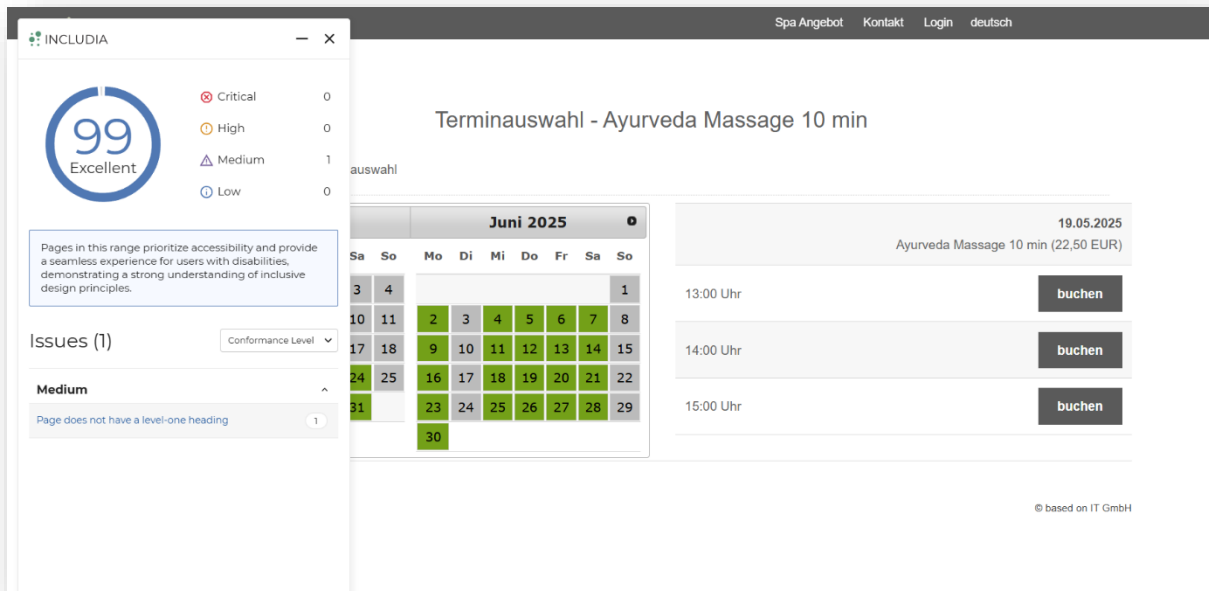
This may affect the customised appearance you have specified. Please check the appearance.

Status of compatibility with the requirements

In April and May 2025, a technical audit was carried out using Google Chrome Accessibility Audit (Lighthouse) following the adjustments made. An accessibility score of 99% was achieved. In addition, manual tests were carried out by our developers and together with people with visual impairments to assess the actual usability in practice.

The following views may vary depending on the customisation we have made for you:





Content not yet fully accessible

Some pages are missing <h1> headings or complete landmark structures (e.g. <main>, <nav>), which can impair use with screen readers.

The improvement of the semantic structure is planned for further development.



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