



# MY SPA 5.2 – New in this Version

---

New Interface: Opera Cloud .....	1
New Onlinebooking Features.....	1
User Accounts for your Guests.....	1
Deeplinks for your Spa Offers on your Website .....	2
Updating Guest's Data .....	3



## New Interface: Opera Cloud

With this version, MY SPA is already in productive operation in connection with Opera Cloud. If you are considering a change of hotel system, nothing stands in the way.

Talk to us, the switch is easy, as MY SPA has always been developed on web-based cloud technology and can therefore go straight into operation.

## New Onlinebooking Features

### User Accounts for your Guests

If you have activated the registration of a permanent user account for your guests:

#### User account mandatory data

We have added the guest's address to the mandatory fields for creating a customer account. Under data protection law, we are obliged to be sparing with data, but this information is justified by the possibility of sending an invoice in the event of non-attendance.

#### E-mail address as username

The guest's email address is now also allowed as the user name. If an e-mail address is recognised in the user name, it is adopted for transfer to the e-mail address field.

## Languages of your MY SPA Booking Route

You can configure the languages in which you want to show the MY SPA booking route to your guests.

You make the settings under Master data - Shop data - Booking conditions. After ticking the desired languages, the corresponding text field opens for entering your booking conditions. The guest must tick these when booking and they will be sent with the appointment confirmation e-mail.

Please note that this language selection concerns the menu navigation and the online booking section, not automatically the language of your treatment descriptions. If these are only available in German, only these will be displayed.

The screenshot shows the 'Main Settings' page for 'Beauty & Wellness Hotel'. The 'Booking Policy for Online-Shop' section is expanded, showing language selection options and text input fields for booking conditions in German and English.

Language	Selected
czech	<input type="checkbox"/>
english	<input checked="" type="checkbox"/>
french	<input type="checkbox"/>
romanian	<input type="checkbox"/>
german	<input checked="" type="checkbox"/>
spanish	<input type="checkbox"/>
italian	<input type="checkbox"/>

Booking Terms and Conditions DE:

Booking Terms and Conditions EN:

## Deeplinks for your Spa Offers on your Website

If you already present your spa offer on your own website with pictures and descriptions, your website administrators can create dedicated links which will lead your visitors directly to the desired application of the MY SPA Online Booking.

The links are supplemented with the following information:

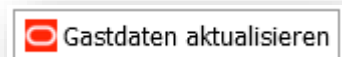
...../myspa/spabooking.php?controller=overview&subController=detail&variable=39

The last entry ....variable=39 is the number of the application in MY SPA:

The screenshot displays the MY SPA interface for a treatment detail. At the top, there is a navigation bar with buttons for 'Appointments', 'New Booking', 'Scheduler', 'Customers', 'Main Settings', and 'Reporting'. Below this, a green box highlights 'No. 39'. A secondary navigation bar includes 'Start Search', 'Extended Search', 'New', and 'Season prices'. The main content area is divided into sections for different languages: 'de\_DE' and 'en\_GB'. Each section contains fields for 'Name', 'Short Description', and 'Long Description'. The 'de\_DE' section shows 'Hot Stone' with a 'Short Form' of 'Hot Stone' and a description in German. The 'en\_GB' section shows 'Hot Stone' with a 'Short Form' of 'Hot Stone' and a description in English. Below the descriptions, there are fields for 'Category' (Treatments), 'Color (background / font)' (Example Text), and 'Comment (only visible internally)'. At the bottom, there is an 'Image 1' field with a small image of a person receiving a hot stone massage.

## Updating Guest's Data

The hotel systems SIHOT and Opera Cloud provide changed reservation data, which MY SPA can use to keep the guest data up-to-date.



In rare cases, changes that only affect the guest profile of the travellers are not noted by the hotel system as an update of the reservation and therefore do not arrive in MY SPA. In order to intercept such cases, you will find a button for updating guest data in the MY SPA customer mask, which manually queries all data stored for this guest in the hotel system.