



# MYSPA 3.75 – New in this Version

## Package Appointments of Cancelled Stays

Hotel Arrangement Wellness packages were only cancelled, if the protel reservation was deleted. Now, if the reservation is kept in protel, but marked with a 'Void state, packages will also be deleted in MY SPA.

If already appointments were booked for the cancelled package, they will be kept, but shown with a blue frame and a comment, that the reservation is not valid.

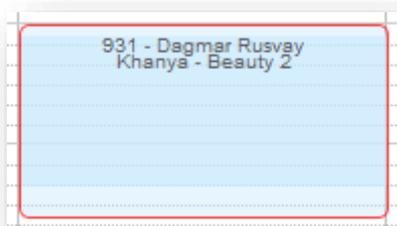
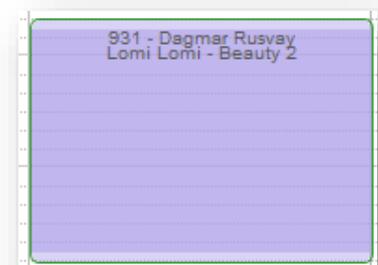
Customer	Dagmar Rusvay	456 - Dagmar Rusvay Trad. Thai - !! Achtung !! Das dazugehörige Arrangement Asia... - Beauty 2
Room Number	456	
Price	77,70 EUR	
Comment	!!! Achtung !!! Das dazugehörige Arrangement 'Asian Comfort' wurde durch Protel storniert!	
Last Edit	Admin, 07/20/2018 10:23 : Die Anwendung Traditionelle Thai Massage 90 min (+5+5) am 21.07.2018 um 10:00 Uhr wurde storniert. !!! Achtung !!! Das dazugehörige Arrangement 'Asian Comfort' wurde durch Protel storniert!	

Please note: If you wish to keep this appointment for the guest or book this appointment on the guest's new arrangement, please cancel and book it on the new package. It is not possible to edit the guests name in the appointment, it has to be deleted and booked anew in any case.

## Appointment Color Frames in the calendar

More colors were added to see the guests state of appointments.

Green frame: first day of the stay, appointments should not be booked to early



Red frame: last day of the stay, appointment should be paid soon



Red and green frame: Day-Spa guest

TG - Dagmar Rusvay Trad. Thai - Beauty 2	Date: 20.07.2018
	Time: 11:20 - 12:30 (60 Minutes)
	Guest: Dagmar Rusvay (TG)
	Stay: 20.07.2018 - 20.07.2018

Blue frame: the reservation was cancelled, you should check with Front Office, if there is a new one. If so, the appointment has to be cancelled and booked anew.

456 - Dagmar Rusvay Trad. Thai - !!! Achtung !!! Das dazugehörige Arrangement Asia... - Beauty 2
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## Booking Status

In the list of Open Packages, the booking status of the guest's reservation is now shown, if the package is part of an arrangement, booked via the hotelsystem. Packages with the status Provisio/ Provisional, (option without deduction, mostly reservations for quotations) will no longer be listed. Only if their status is ,optional' or higher (Fix, Optional, CI, Co and Void), they will be listed.

Please note: All ,provisional' packages, sent from the hotelsystem before this update, will still be listed under ,Open Packages'. This status means, that this reservation is not valid yet.

Darfenstage	Julia Mayer
Loslassen und Genießen	Sabine Müller Provisio: Reservierungsnummer 307474, Zimmernummer 107: Sabine Müller 16.02.2019 - 24.02.2019
	Nezrina Eichert

## Hotel Posting Text

Set-up Times of treatments are no longer sent to the hotelsystem in the posting treatment description.

