

Installation and System Requirements

Virtual Server Requirements

Hard disk min. 100GB, 2 vCPU, SSD Storage, 2 GB RAM, 1x1Gbit network MY SPA and MY POS is usually delivered as a preconfigured virtual appliance. All common virtualization platforms (KVM/QEMU, Virtualbox, VMware, Hyper-V, XEN) are supported.

The provision is usually made as an OVF file (Open Virtualization Format), which can be ported to all common virtualization environments.

Network Connection

Access to the MY SPA/ MY POS appliance is via ports 80 and 443 and must be possible from the clients. A fixed IP address is required for this. For a comfortable access we are happy to optionally set up a local hostname, e.g. myspa.yourcompany.local. For updates and maintenance, MY SPA must be able to communicate with the Internet via port 443 (outgoing).

If access via WLAN is required, the IP network or IP address of the appliance must be accessible from the WLAN (port 80 or 443).

Access from outside via the Internet is established by means of port forwarding to the IP address of MY SPA (we recommend that this is only done in encrypted form via port 443). Especially when setting up external access, it makes sense to use an SSL certificate, which we would be happy to install on the appliance.

For the delivery of MY SPA/ MY POS as a pre-installed hardware appliance, an additional fixed, available IP address is required.

PMS Interface

The MY SPA interface can be found at the server IP address of your MY SPA installation, followed by .../myspa/pms_wp_responder.php

For more information on setting up the interface to your hotel system, contact your hotel system sales partner.

MY SPA BOX

Alternatively, we deliver MY SPA as a hardware appliance completely pre-installed to you - on a slim or rack server. Depending on which technical solution best fits your IT infrastructure.

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