



A question of safety

Connection via the browser - where exactly are my data and the data of my guests? And are they secure?

We are aware that the protection of your customer data is of the utmost importance. That's why protecting against unauthorized

third parties is a priority for us and we follow the highest standards.

We install any of our web-based systems, whether the wellness planner, POS or other, on the infrastructure that best suits you: On your premises or in a certified data centre, depending on whether you have an internal server structure or prefer outsourced services.

If you wish to leave the management of the software to your trusted IT company, we will work closely with your service providers and provide installation support. Or should we host the software for you? Then you no longer have to worry about data backups, backups and recovery, the guest data is secure and exclusively separated for you from external systems.

We have a high competence in the conception of fail-safe architectures and adapt these to your needs. Whether you are an international hotel group with networked locations or manage a hotel on dream beaches, but are struggling with nightmarish cabling, or as a single hotel are optimally supplied and want to remain independent. We realize the concept that suits you best.

In short, our data protection is based on these pillars:

1. hosting within your own intranet or in certified data centres
2. SSL encrypted data transmission
3. data backup and monitoring
4. personalized login with differentiated authorization structure

Within the framework of an appropriate contract, we are available for you around the clock: You talk to technicians because we know that you need support especially when other people are free. Because they are your guests at these times.



What does that mean „Web-based“?

You work without installing any software on your device. You simply open your browser, for example Firefox, Internet Explorer, Google Chrome or others, and log in with your personal access data. The functional range of the software is bound to your user authorization. So every employee works live in the central database - in the head office, on site or on the road - on the functions for which he is authorized.

