mySPA
Relaxed Treatment Planning

Background Technics

MY SPA is originally Internet-ready. All data can be accessed via web with secured connections. Your trainer updates his action plan from his home office while the head office in the headquarters is analyzing the sales figures. Complex interfaces, installation or double work for data entry are not necessary. MY SPA is integrating into your systems environment and not vice versa.

MY SPA is based on technically mature open-source solutions. Hence, an operative reliability can be reached which outweighs the traditional systems by far and beyond this guarantees maximum compatibility. MYSPA offers the interaction of guestdata, stays and arrangements with your hotelsystem, and of course, booking on hotel accounts.

Manage all your properties in one installation - MY SPA as well as MY POS, the integrated POS Both webbased, handles multiple properties, languages, timezones, currencies, taxes and hotelsystem connections - all in one system.

The MY SPA API allows an easy integration in your hotel app.

Onsite Server Solution
XAMP Technology, runs on all most current Server Operating Systems. VM can be installed on existing server. Recommended: Linux-OS on dedicated Entry-Level-Server.

Hosted Solution
High-Speed Internet Connection for Client-PCs, optional with ISDN/GSM failover for high availability is required. No Server Hardware needed.

Client
All regular Browsers are supported.

We are looking forward to demonstrating you mySPA in person.

Contact us:
+49 (0)611-950005-0
or send an e-mail to:
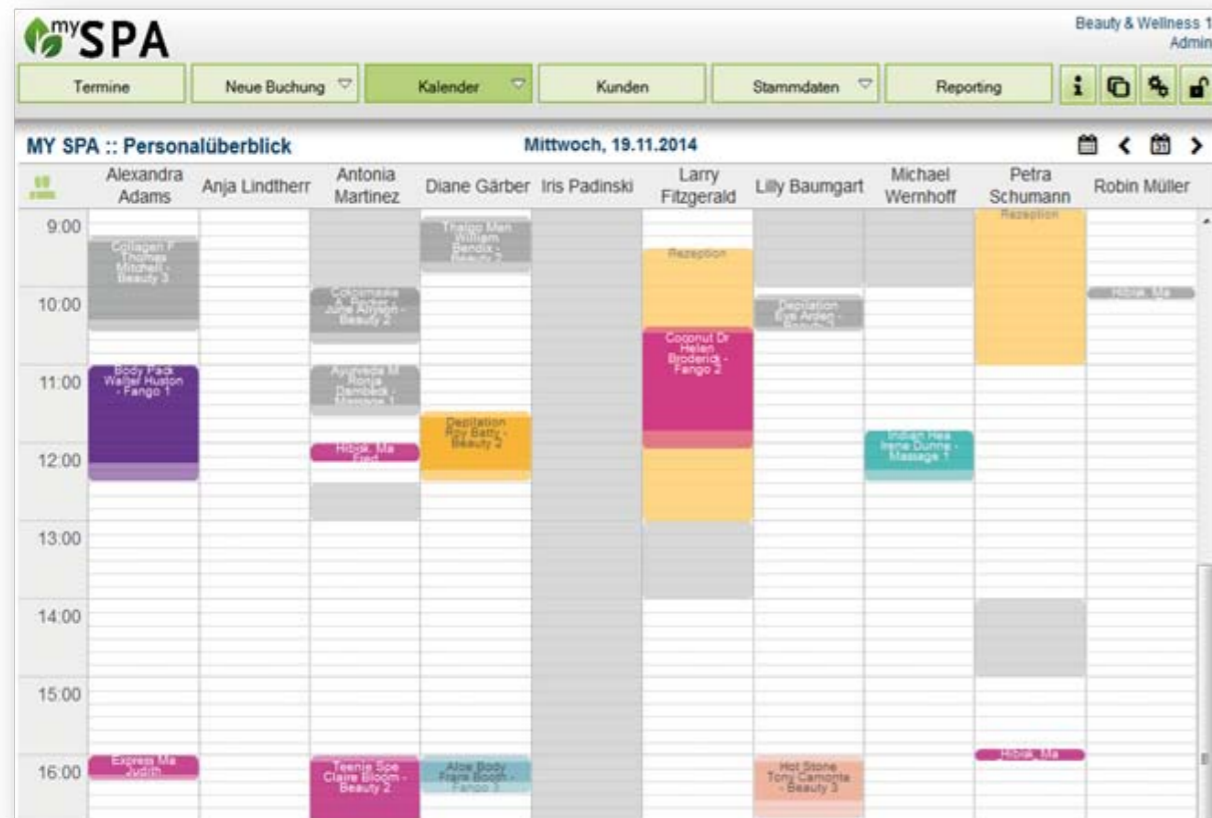info@based-on-it.de

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mySPA
Relaxed Treatment Planning

Webbbased Wellness Reservation Scheduler
Manage Your Guest's Wellness, Beauty & Sport Activities

ROBINSON   Alpenrose   BLUE TUI BLUE   VITA WELLNESS

mySPA is a reservation- and planning software developed for the spa, beauty-and medical wellness, i. e. for business operations in charge of room reservations or equipment for specialists, trainers or therapists.

You define your general opening hours and offers and enter available rooms or equipment and your specialists with their individual qualifications and working hours. The system checks independently if and when employees and resources for the wished treatment are available and automatically suggests appointments that are suitable for you.

MYSPA supports you in planning and optimizing resources and capacities in your spa- and wellness area since it considers opening- and individual working hours as well as the skills of your specialists and premises of individual treatments.

MYSPA provides a clearly arranged and secure 2-level availability check of treatments; so you may focus on the most important duty – your guests satisfaction.

100% real-time information

Depending on the chosen treatment the system is able to check when the needed room or device as well as the specialist with his corresponding competence are available. During this process both, your opening hours and the setup times that you need to tidy up the room for the next guest, are taken into account. You determine employees with their individual rights and allow them to make the reservation – any time and from all over the world via Internet.
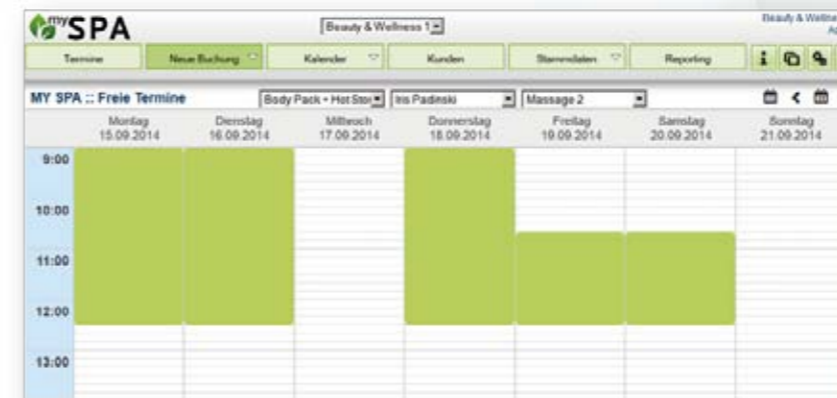
Familiar Calendar Views

Even employees whithout technical affinity find it easy to work with MY SPA. It offers intuitive working with drag and drop and sliders as well as textbased menues: simple and clearly arranged operation for the receptionist or wellness partner, 100% reliable and real time even if the latter are not perfectly familiar with your offer.

Create your individual calendar views or use the standard views by day, room or specialist.

Reporting and Guest Data

- Occupancy, revenue and performance statistics may be viewed online
- Schedules for Guests and Staff
- Proof of Performance Sheets
- Hotel System Transaction Logs
- Revenue filtering by various criteria via csv-Export

Increased Spa Sales

- Manage your ancillary sales in MY SPA and post them directly to your hotelsystem
- Combine treatments to create Packages or subscriptions
- Allow external partners to book appointments

Responsive Booking Engine